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SECTION 1.0 - RATE SCHEDULE

Section 1.01 - Rates

Baseline Stage of Drought Contingency Plan (includes Dry Season)

<u>Meter Size</u>	<u>Monthly Base Rate</u>	<u>Usage Charge per 1,000 gallons</u>	
All	\$60.00 (includes 2K gallons)	2,001 – 5,000 gallons	\$4.00
		5,001 – 10,000 gallons	\$5.00
		10,001 – 20,000 gallons	\$6.00
		20,001 – 30,000 gallons	\$8.00
		30,001 – 50,000 gallons	\$9.00
		Over 50,000 gallons	\$11.00

Voluntary Conservation Stage of Drought Contingency Plan

<u>Meter Size</u>	<u>Monthly Base Rate</u>	<u>Usage Charge per 1,000 gallons</u>	
All	\$60.00 (includes 2K gallons)	2,001 – 5,000 gallons	\$5.00
		5,001 – 10,000 gallons	\$7.00
		10,001 – 20,000 gallons	\$8.00
		20,001 – 30,000 gallons	\$9.00
		30,001 – 50,000 gallons	\$11.00
		Over 50,000 gallons	\$13.00

Alarm Stage of Drought Contingency Plan

<u>Meter Size</u>	<u>Monthly Base Rate</u>	<u>Usage Charge per 1,000 gallons</u>	
All	\$60.00 (includes 2K gallons)	2,001 – 5,000 gallons	\$7.00
		5,001 – 10,000 gallons	\$8.00
		10,001 – 20,000 gallons	\$10.00
		20,001 – 30,000 gallons	\$12.00
		30,001 – 50,000 gallons	\$14.00
		Over 50,000 gallons	\$16.00

Critical & Emergency Stages of Drought Contingency Plan

<u>Meter Size</u>	<u>Monthly Base Rate</u>	<u>Usage Charge per 1,000 gallons</u>	
All	\$60.00 (includes 2K gallons)	2,001 – 5,000 gallons	\$8.00
		5,001 – 10,000 gallons	\$10.00
		10,001 – 20,000 gallons	\$12.00
		20,001 – 30,000 gallons	\$14.00
		30,001 – 50,000 gallons	\$16.00
		Over 50,000 gallons	\$18.00

Summary Table of stages and rates:

New Tariff Rates (\$/K Gall)					
Use Range (Gallons)	Baseline & Dry Season Stages (\$)	Voluntary Conservation Stage (\$)	Alarm Stage (\$)	Critical & Emergency Stages (\$)	Break values (Gallons)
0-2 K	0	0	0	0	2
2-5 K	4	5	7	8	3
5 - 10 K	5	7	8	10	5
10-20K	6	8	10	12	10
20-30K	8	9	12	14	10
30-50 K	9	11	14	16	20
50+ K	11	13	16	18	20+

\$60	Base Rate aka Monthly Connection Fee
\$20	Discount for zero consumption

**ZERO-WATER USAGE DISCOUNT**

In any month that no water is used, there will be a discount of .....\$20.00

REGULATORY ASSESSMENT .....0.5%

A regulatory assessment of ½ of 1% of the charge for retail water service only is included in the base rate.

CORPORATION ASSESSMENT .....TBD

Periodically, the Corporation may be required to assess customers to cover the cost of new equipment or repairs to existing equipment. The amount of this assessment shall be determined after the cost of the equipment is known.

Section 1.02 - Miscellaneous Fees

NEW RESIDENCE CONNECTION FEE.....\$800.00

The new residence connection fee is for establishing new service on an existing tap and meter setting. Note that this does not include the HTGCD *WATER SERVICE CONNECTION FORM* fee that must be paid separately by the new member; please refer to the HTGCD website (<http://haysgroundwater.com/forms>) for the appropriate form and current fee.

NEW TAP FEE.....Actual Cost of New Tap and Meter Setting

The new tap fee is for establishing service on a new tap and/or new meter setting. Actual Cost as determined by SREWSC or its contractors will be assessed to the member.

RECONNECTION FEE (NON-VOLUNTARY DISCONNECTION).....\$60.00

In addition to the member's obligation to bring the account current, the reconnection fee shall be charged and shall be paid in full before service is restored to a member who has been disconnected by SREWSC for non-payment or non-compliance with service rules or regulations.

RECONNECTION FEE (VOLUNTARY DISCONNECTION).....\$360.00  
The reconnection fee shall be charged and shall be paid in full before service is restored to a member who has voluntarily requested disconnection from the SREWSC for any reason.

TRANSFER FEE .....\$50.00  
The transfer fee shall be charged for changing an account name.

LATE CHARGE .....\$10.00  
A monthly penalty shall be charged on delinquent accounts.

RETURNED CHECK CHARGE .....\$25.00

ANNUAL MEMBERSHIP FEE.....\$0.00

BUY-IN FEE FOR NEW MEMBERS .....\$50.00

METER TEST FEE .....Actual Cost up to a maximum of \$50.00  
This fee shall be charged if a member requests a 2<sup>nd</sup> meter test within a 2-year period and the test indicates that the meter is recording accurately.

BACK-FLOW PREVENTER .....Actual Cost  
The actual cost of the back-flow preventer, its installation and initial testing shall be charged to the member. The cost of annual testing of the back-flow preventer shall be paid for by the Corporation.

REGULATORY FEES.....Actual Cost  
Any fee assessed to the corporation or to a member of the corporation by a regulatory agency shall be passed on to the corporate members in aggregate or to the actual member of the corporation, respectively.

## SECTION 2.0 - SERVICE RULES AND REGULATIONS

### Section 2.01 - Application for and Provision of Water Service

All applications for standard service shall be made on the corporation's standard Customer Service Agreement (CSA) and shall be signed by the applicant before water service is provided by the corporation. A separate application will be made for each service location. Standard service is defined as service on an existing pipeline where pipeline, service facility extensions, or pipeline upgrades are not required and special design and/or engineering considerations are not necessary. Nonstandard service is defined as any service request which requires a larger meter service, service to a Master Metered Account or an addition to the supply, storage and/or distribution system. Requirements for nonstandard service are contained in Section 3.0 of this tariff.

After the applicant has met all the requirements, conditions and regulations for service, the corporation will install tap, meter and corporation cut-off valve and/or take all necessary actions to initiate service. The corporation will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the corporation will provide the applicant with a written explanation of the construction required and an expected date of service.

Where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

The member will be responsible for furnishing and laying the necessary member service pipe from the meter location to the place of consumption. Members are required to install a member owned cut-off valve on the member's side of the meter or connection.

### Section 2.02 - Buy-In Fee

A Buy-In Fee of \$50.00 will be charged to new members.

### Section 2.03 - Refusal of Service

The corporation may decline to serve an applicant until the applicant has complied with the Corporation's service requirements, with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the TCEQ Rules. In the event that the corporation refuses to serve an applicant, the corporation will inform the applicant of the basis of its refusal in writing. The corporation is also required to inform the applicant a complaint may be filed with the Commission.

#### Section 2.04 - Meter Requirements, Readings, and Testing

All water sold by the corporation will be billed based on meter measurements. The corporation will provide, install, own and maintain meters to measure amounts of water consumed by its members. Service meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period.

One meter is required for each residential, commercial or industrial facility in accordance with the TCEQ Rules. Any unauthorized sub-metering or diversion of service shall be considered a multiple connection and subject to disconnection of service. If the corporation has sufficient reason to believe a multiple connection exists, the Corporation shall discontinue service as described under Section 2.06 of this tariff.

Meter tests. The corporation will, upon the request of a member, and, if the member so desires, in his or her presence or in that of his or her authorized representative, make without charge a test of the accuracy of the member's meter. If the member asks to observe the test, the test will be made during the corporation's normal working hours at a time convenient to the member. Whenever possible, the test will be made on the member's premises, but may, at the corporation's discretion, be made at the corporation's testing facility. If within a period of two years the member requests a new test, the corporation will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the corporation will charge the member a fee which reflects the cost to test the meter up to a maximum \$50.00 for a residential member. Following the completion of any requested test, the corporation will promptly advise the member of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

#### Section 2.05 - Billing

Bills from the corporation will be mailed monthly. The due date of bills for corporation service will be the twenty-fifth (25th) day of the month. Payment for corporation service is delinquent if full payment, including any fees, is not received at the corporation or the corporation's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next work day after the due date.

A late penalty shall be charged on payment of bills received after the due date (see Section 1.02). The penalty on delinquent bills will be charged monthly. The corporation must maintain a record of the date of mailing to charge the late penalty.

In the event of a dispute between a member and a corporation regarding any bill for corporation service, the corporation will conduct an investigation and report the results to the member. If the dispute is not resolved, the corporation will inform the member that a complaint may be filed with the Commission.



### Section 2.06 - Service Disconnection

In the event that an account remains delinquent for 2 billing cycles, a notice of termination shall be included in the next bill. Corporation service shall be disconnected if the bill has not been paid in full by the due date listed on the bill and termination notice. As a courtesy, the Corporation will also place a notice of termination on the customer's door. The service will remain disconnected until the account is paid in full.

The corporation is encouraged to offer a deferred payment plan to a member who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a member's corporation service shall be disconnected if a bill has not been paid or a deferred payment agreement entered into by the due date and if proper notice of termination has been given.

Corporation service may also be disconnected without notice for reasons as described in the TCEQ Rules.

Corporation service may also be disconnected with notice for violation of the corporation's service policies, including the connection of more than one residence, commercial facility or industrial facility to an individual meter.

Corporation personnel must be available to collect payments and to reconnect service on the business day of and the business day after any disconnection of service unless service was disconnected at the member's request or due to a hazardous condition.

### Section 2.07 - Reconnection of Service

Service will be reconnected within 36 hours after the past due bill and any other outstanding charges are paid or correction of the conditions which caused service to be disconnected. A reconnection fee will be charged (see Section 1.02).

### Section 2.08 - Service Interruptions

The corporation will make all reasonable efforts to prevent interruptions of service. If an interruption occurs, then the corporation will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the corporation will keep a complete record of all interruptions, both emergency and scheduled.

### Section 2.09 - Quality of Service

The corporation's goal is to plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the Commission, the corporation will maintain facilities as described in the TCEQ Rules or in the Texas Commission on Environmental Quality's "Rules and Regulations for Public Water Systems."

In the event that the water pressure within the water system drops below 20 psi, or there is a break in the water lines, SREWSC will issue a boil-water notification to all members. The planned actions include:

1. Post a Boil-Water Alert at the entrance to Skyline Ranch Estates
2. E-Mail a notification to members on the Skyline Ranch Estates email list
3. Post a Boil-Water Alert on the Skyline Ranch Estates website <<http://skylineranchwsc.org/>>
4. Send a Calling-Post telephone announcement of a boil-water alert to each member with current phone number on file.
5. Direct delivery/notification of a boil-water alert to members not on Skyline Ranch Estates email list or with no current phone number on file. SRE Neighborhood Watch Block Captains will have notification responsibility for their respective constituents. In case of a Block Captain's absence, the notification responsibility defaults to SREWSC board members.

The notification will state:

“Due to conditions which have occurred recently in the water system, the Texas Commission on Environmental Quality has required the SREWSC to notify all customers to boil their water prior to consumption.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking and ice making should be boiled and cooled prior to consumption. The water should be brought to a vigorous rolling boil and then boiled for two minutes. In lieu of boiling you may purchase bottled water or obtain water from some other suitable source. When it is no longer necessary to boil the water, SREWSC officials will notify you.”

#### Section 2.11 - Member's Responsibility

The Member shall provide access to the meter as per service agreement. If access to the meter is hindered or denied preventing the reading of the meter, an estimated bill shall be rendered to the Member for the month; and a notice shall be sent to the effect that access could not be gained. If access is denied for three (3) consecutive months after proper notification, in accordance with Section 2.06, to the Member, then service shall be discontinued and the meter removed with no further notice. )

The Member shall be responsible for compliance with all utility, local, and state codes, requirements, and regulations concerning on-site service and plumbing facilities.

All connections shall be designed to ensure against back-flow or siphonage into the Corporation's water supply. In particular, livestock water troughs shall be plumbed above the top of the trough with air space between the discharge and the water level in the trough. (30 TAC 290.46)

The use of pipe and pipe fittings that contain more than 8.0% lead or solder and flux that contain more than 0.2% lead is prohibited for any plumbing installation or repair of any residential or non-residential facility providing water for human consumption and connected to the Corporation's facilities.

Customer service pipelines shall be installed by the applicant and shall be a minimum of SDR-26 PVC pipe. (30 TAC 290.46 ). ***A Customer Service Inspection form (available from WSC Secretary) will be due on completion of construction.***

### Section 2.12 - Member Complaints and Disputes

If a member or applicant for service lodges a complaint, the corporation will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation unless a hazardous condition exists.

### Section 2.13 – Member Negligence or Tampering

If a member or applicant for service deliberately tampers with or through negligence damages the water lines or water distribution equipment of the Corporation, the member or applicant for service will be billed the actual and complete costs to repair or replace said damages, including labor, materials, equipment, and all other actual costs.

### Section 2.14 – Private Water Collection Systems

To insure proper compliance with state regulations concerning community water supply systems, the Corporation is required to insure that privately collected water (e.g., rainwater collection system and wells) is isolated from the Corporation's water system. When a customer collects water privately, a testable, double backflow preventer is required on the customer side of the water meter. Additionally, the back-flow preventer must be tested annually. Residents shall notify the Corporation if they collect rainwater, have a private well, or have some other private collection system, if the privately collected water runs through the same pipes that connect to the corporation's water delivery system.

The member shall pay the Corporation for its actual cost to install, initially test, and maintain any backflow prevention device required by the Corporation to meet regulatory requirements. The Corporation shall pay for the annual testing of the back-flow preventer. *If the member wants to maintain access to WSC water, then they shall pay to the Corporation the monthly base rate even if SREWSC water is not used; a zero use discount may apply.*

## SECTION 3.0 - EXTENSION POLICY

### Section 3.01 - Standard Extension Requirements

If there are no distribution pipes or facilities capable of servicing (according to TCEQ Chapter 290 requirements) the applicant at the requested connection point, the applicant will be given an itemized statement of the costs of the service request, including options such as rebates to the customer, sharing of construction costs between the Corporation and the customer, or sharing of costs between the customer and other applicants prior to beginning construction, if available.

The Corporation will bear the full cost of any oversizing of water mains necessary to serve other future customers in the immediate area.

Developers may be required to provide contributions in aid of construction in amounts to furnish the system with all facilities necessary to comply with the TCEQ Chapter 290.

### Section 3.02 – Specific Corporation Extension Policy

This section contains the Corporation's specific extension policy which complies with the requirements already stated under Section 3.01.

Developers will be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with TCEQ minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

## SECTION 4.0 - DROUGHT CONTINGENCY PLAN

### Section 4.01: Declaration of Policy, Purpose, and Intent

In order to conserve the available water supply and protect the integrity of water supply facilities, with particular regard for domestic water use, sanitation, and fire protection, and to protect and preserve public health, welfare, and safety and minimize the adverse impacts of water supply shortage or other water supply emergency conditions, the Skyline Ranch Estates Water Supply Corporation (SREWSC) hereby adopts the following regulations and restrictions on the delivery and consumption of water.

Water uses regulated or prohibited under this Drought Contingency Plan (the Plan) are considered to be non-essential and continuation of such uses during times of water shortage or other emergency water supply condition may create problematic conditions that affect all of Skyline Ranch.

### Section 4.02: Public Involvement

Opportunity for the public to provide input into the preparation of the Plan was provided by the SREWSC by means of scheduling and providing public notice of a public meeting to accept input on the Plan.

### Section 4.03: Public Education

The SREWSC will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage. This information will be provided by means of notices on billings or the Skyline Ranch Estates email list or website <<http://skylineranchwsc.org/>>.

### Section 4.04: Coordination with Regional Water Planning Groups

The service area of the SREWSC may be located within the Lower Colorado River Authority, Central Texas Region, or Hays-Trinity Groundwater Conservation District, and a copy of this Plan will be provided to them as required.

Section 4.05: Authorization

The SREWSC Board of Directors is hereby authorized and directed to implement the applicable provisions of this Plan upon determination that such implementation is necessary to protect public health, safety, and welfare. The SREWSC Board of Directors shall have the authority to initiate or terminate drought or other water supply emergency response measures as described in this Plan.

Section 4.06: Application

The provisions of this Plan shall apply to all persons, customers, and property utilizing water provided by the SREWSC. The terms “person” and “customer” as used in the Plan include individuals, corporations, partnerships, associations, and all other legal entities.

Section 4.07: Definitions

For the purposes of this Plan, the following definitions shall apply:

**Aesthetic water use:** water use for ornamental or decorative purposes such as fountains, reflecting pools, and water gardens.

**Conservation:** those practices, techniques, and technologies that reduce the consumption of water, reduce the loss or waste of water, improve the efficiency in the use of water or increase the recycling and reuse of water so that a supply is conserved and made available for future or alternative uses.

**Customer:** any person using water supplied by the SREWSC.

**Domestic water use:** water use for personal needs or for household or sanitary purposes such as drinking, bathing, heating, cooking, sanitation, or for cleaning a residence.

**Even number address:** street addresses, or box numbers ending in 0, 2,4, 6, or 8 and locations without addresses.

**Landscape irrigation use:** water used for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential lawns, gardens, parks, rights-of-way and medians.

**Non-essential water use:** water uses that are neither essential nor required for the protection of public, health, safety, and welfare, including:

1. Irrigation of landscape areas, except as otherwise provided under this Plan;
2. Use of water to wash any motor vehicle, motorbike, boat, trailer or other vehicle;
3. Use of water to wash down any sidewalks, walkways, driveways, tennis courts, or other hard-surfaced areas;
4. Use of water to wash down buildings or structures for purposes other than immediate fire protection,
5. Flushing gutters or permitting water to run or accumulate in any ditch or street;

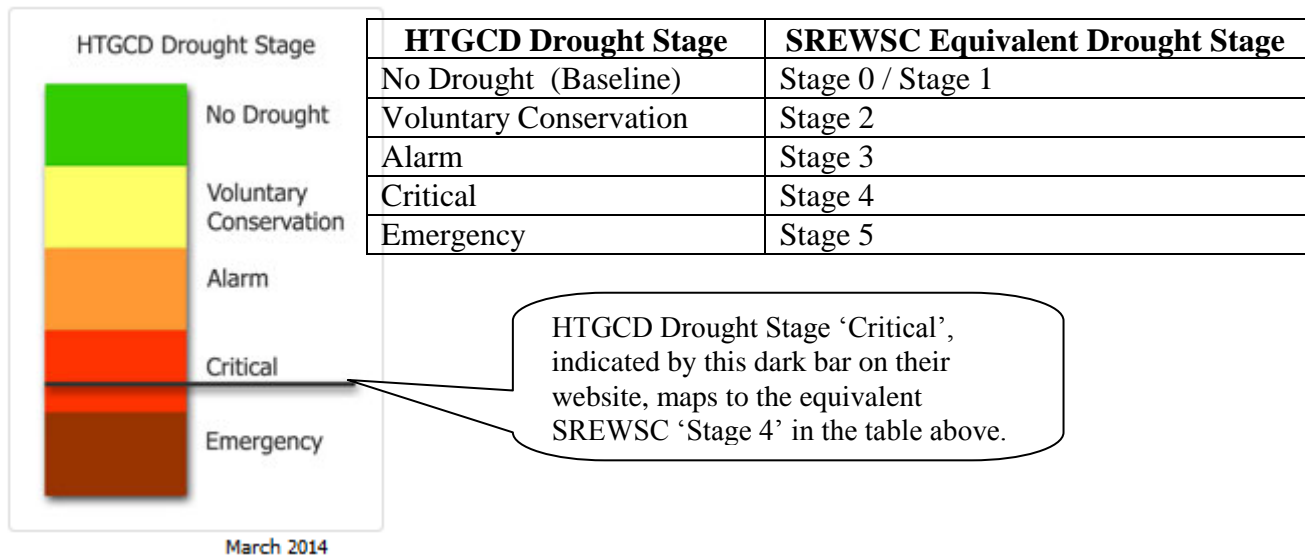
6. Use of water to fill, refill, or add to any indoor or outdoor swimming pools or Jacuzzi-type pools;
7. Use of water in a fountain or pond for aesthetic or scenic purposes except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system;
8. Failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and
9. Use of water from hydrants for construction purposes or any other purposes other than fire fighting.

**Odd numbered address:** street addresses, or box numbers ending in 1,3,5,7, or 9.

**The Public:** Customers of SREWSC.

Section 4.08: Criteria for Initiation and Termination of Drought Response Stages

The SREWSC Board of Directors shall monitor water supply and/or demand conditions on a daily basis and shall determine when conditions warrant initiation or termination of each stage of the Plan. The criteria for each stage described below are based on the analysis of the vulnerability of the water source under record drought conditions. The drought response stages are based on Hays Trinity Groundwater Conservation District (HTGCD) Drought Stage declarations (aka ‘Orders’ or similarly titled ‘**ORDER DETERMINING THAT DROUGHT CONDITION TRIGGERS FOR THE DISTRICT...**’). Note the mapping of HTGCD Drought Stage to previous SREWSC Drought Stages in the table below:



(HTGCD Drought Stage image from <http://haysgroundwater.com/>)

**Also note that in any change of Drought Stage status, improving or worsening, there is an inherent delay before tariff rates for the new stage will be reflected in billing; this delay is contingent on the business process of implementing the new rate as well as the timing, within the monthly billing cycle, that the new Drought Stage is announced.**

### **Baseline (previously Stage 0) - Normal Conditions**

This stage is in effect annually from October 1 through April 30 as long as the Drought Stage declaration for HTGCD is also 'No Drought'.

### **Baseline – Dry Season (previously Stage 1) – Mild Water Shortage Conditions**

#### Requirements for initiation

Customers shall be asked to voluntarily conserve water and adhere to the prescribed restrictions on certain non-essential water uses, defined in Section 4.07, annually beginning on May 1 through September 30. Customers shall be asked to voluntarily conserve water and adhere to the prescribed restrictions on certain non-essential water uses as long as the Drought Stage declaration for HTGCD is also 'No Drought'.

#### Requirements for termination

Between October 1 and April 30, 'Baseline – Dry Season' of the Plan will be rescinded as long as the Drought Stage declaration for HTGCD is also 'No Drought'. Upon termination of Baseline - Dry Season, Baseline Stage becomes operative unless HTGCD declares 'Voluntary Conservation' in which case that stage becomes operative.

### **Voluntary Conservation (previously Stage 2) – Moderate Water Shortage Conditions**

#### Requirements for initiation

Whenever the HTGCD issues a 'Voluntary Conservation' order, Voluntary Conservation Stage tariff pricing takes effect and customers shall be asked to adhere to the prescribed restrictions on certain non-essential water uses.

#### Requirements for termination

Voluntary Conservation Stage of the Plan will be rescinded when HTGCD issues a 'No Drought' or 'Alarm' order.

### **Alarm (previously Stage 3) – Severe Water Shortage Conditions**

#### Requirements for initiation

Whenever HTGCD issues a 'Alarm' order (equivalent to SREWSC Stage 3), Stage 3+ tariff pricing takes effect and customers shall be asked to adhere to the prescribed restrictions on certain non-essential water uses.

#### Requirements for termination

Alarm Stage of the Plan will be rescinded when HTGCD issues a 'Voluntary Consumption' or 'Critical order'.

**Critical (previously Stage 4) – Critical Water Shortage Conditions**

Requirements for initiation

Whenever HTGCD issues a ‘Critical’ order, Critical Stage tariff pricing takes effect and customers shall be asked to adhere to the prescribed restrictions on certain non-essential water uses.

Requirements for termination

Critical Stage of the Plan will be rescinded when HTGCD issues an ‘Alarm’ or ‘Emergency’ order.

**Emergency (previously Stage 5) – EMERGENCY Water Shortage Conditions**

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions for Emergency Stage of this Plan when the SREWSC Board of Directors determines that a water supply emergency exists based on:

1. HTGCD issues an ‘Emergency’ order; or
2. Major water line breaks, or pump or system failures occur, which cause unprecedented loss of capability to provide water service; or
3. Natural or man-made contamination of the water supply source(s). If required by state law, a boil water notice will be issued.

Requirements for termination

Emergency Stage of the Plan may be rescinded when all of the conditions listed as criteria have ceased to exist for a period of 3 consecutive days and/or HTGCD issues an ‘Critical’ order

Section 4.09: Drought Response Stages

The SREWSC Board of Directors shall monitor water supply and/or demand conditions on a weekly basis. In accordance with the criteria set forth in Section 4.08 of this Plan, the Board shall determine if a mild, moderate, severe, critical, or emergency water shortage condition exists and shall notify the public by means of a prominent sign posted at the entrance to the Skyline Ranch Estates subdivision and in customer billings. Historical use and customer water use comparisons shall be included in customer billings for all drought response stages. Leaks detected from daily visual inspections of the system shall be repaired regularly for all drought response stages.

<b>HTGCD Drought Stage</b>	<b>Previous SREWSC Equivalent Drought Stage</b>
Baseline	Stage 0 / Stage 1
Voluntary Conservation	Stage 2
Alarm	Stage 3
Critical	Stage 4
Emergency	Stage 5



<b>Drought Response</b>	<b>Criteria</b>	<b>Goal</b>	<b>Response Measures</b>
<b>Stage 0</b> Baseline - Rainy Season	October 1 – April 30 -AND- the Drought Stage declaration for HTGCD is also ‘No Drought’.		
<b>Stage 1</b> Baseline - Dry Season	Drought Stage declaration for HTGCD remains ‘No Drought’ -AND- May 1 – September 30	Raise public awareness of water conservation and practices.	Request seasonal reductions in non-essential water use.
<b>Stage 2</b> Voluntary Conservation Conditions	HTGCD issues a ‘Voluntary Conservation’ order	Achieve a reduction in the daily water demand by 10 percent.	Request voluntary reductions in non-essential water use.
<b>Stage 3</b> Alarm Drought Conditions	HTGCD issues a ‘Alarm’ order	Achieve a reduction in the daily water demand by 20 percent.	Implement mandatory restrictions on certain non-essential water uses.
<b>Stage 4</b> Critical Conditions	HTGCD issues a ‘Critical’ order	Achieve a reduction in the daily water demand by 30 percent.	Implement ban on certain non-essential water uses.
<b>Stage 5</b> Emergency Conditions	HTGCD issues a ‘Critical’ order and/or System outage due to depletion of water supply or equipment failure.	Achieve a reduction in the daily water demand by 40 percent.	Initiate emergency response procedures

**Baseline - Dry Season Conditions (Water Conservation Period) Response**

Goal: Raise public awareness of water conservation and practices.

Encourage Conservation: Water customers are requested to practice water conservation and to minimize or discontinue water use for non-essential purposes. Recommended conservation actions are as follows:

Indoor Conservation Measures

- Check for toilet and faucet leaks and repair any found leaks immediately.

- Use water displacement device in toilet tank or replace older model toilets with HET models when possible.
- Install aerators on faucets. Don't leave faucets running when not in use.
- While waiting for hot water to reach faucet, catch cold water in a container to be reused.
- Never use the toilet to dispose of trash.
- Only run dishwasher with full load.
- Store drinking water in a container in the refrigerator.
- Reduce use of garbage disposal.
- Wash only full loads of laundry.
- Turn off master water shutoff when out of town or on vacation.
- Draw less water for bath or reduce shower time.
- Do not over water houseplants.

#### Outdoor Conservation Measures

- Comply with 5-day schedule for lawn watering and always only water between 8pm and 8am.
- For Automatic Sprinkler systems:
  - check sprinkler heads regularly to prevent clogging
  - adjust to eliminate overspray and
  - adjust run times and frequency monthly to respond to water schedules and changing rainfall and temperature conditions.
- Use hand-held hose, drip irrigation, or soaker hoses for trees, garden, non-turf areas and bedded plants.
- Avoid watering on windy days.
- Cut lawns on highest setting and leave lawn clippings on lawn instead of bagging.
- For hose-end sprinklers - use sprinkler timers to limit water duration.
- Use mulch to conserve soil moisture.
- Limit vehicle washing except when conducted with a bucket or hand-held hose with a positive shutoff during designated watering days and times. If possible, use a commercial car wash that recycles water.
- Wash vehicles over lawn areas where possible.
- Vehicle wash fundraisers should be conducted at a commercial vehicle wash facility using such facilities equipment.
- Keep pools covered when not in use.
- Limit pool filter backwashing to only when necessary.
- No washing of driveways, pavement, or streets.
- Utilize supplemental water sources where possible (e.g. purchased water, collected rainwater, etc.). Supplemental water sources must be isolated from the WSC system per TCEQ regulations.
- Utilize water reuse where possible.

## **Voluntary Conservation Water Shortage Conditions Response**

Goal: Achieve a 10 percent reduction in total water use.

### SREWSC Management Measures:

Customers with consumption in excess of 20,000 gallons per month may be subject to installation of flow restrictors.

Water Use Restrictions: Under threat of penalty for violation, the following water use restriction shall apply to all SREWSC customers:

### Indoor Conservation Measures

- Check for toilet and faucet leaks and repair any found leaks immediately.
- Use water displacement device in toilet tank or replace older model toilets with HET models when possible.
- Install aerators on faucets. Don't leave faucets running when not in use.
- While waiting for hot water to reach faucet, catch cold water in a container to be reused.
- Never use the toilet to dispose of trash.
- Only run dishwasher with full load.
- Store drinking water in a container in the refrigerator.
- Reduce use of garbage disposal.
- Wash only full loads of laundry.
- Turn off master water shutoff when out of town or on vacation.
- Draw less water for bath or reduce shower time.
- Do not over water houseplants.

### Outdoor Conservation Measures

- Irrigation and Lawn Care
  - Irrigation of landscaped areas with hose-end sprinklers or automatic irrigation systems shall be limited to Sundays and Thursdays for customers with a street address or post office box number ending in an even number (0, 2, 4, 6, or 8), and Saturdays and Wednesdays for water customers with an address ending in an odd number (1, 3, 5, 7, or 9). Irrigation of landscaped areas is further limited to the hours of 6:00 a.m. until 9:00 am and between 8:00 p.m. and 11:00 p.m. on designated watering days. However, irrigation of landscaped areas is permitted at anytime if it is by means of a hand-held hose equipped with positive shutoff, soaker hose, drip irrigation system, faucet-filled bucket or watering can of five (5) gallons or less.
  - Use of soaker hoses for foundation protection shall be limited to designated water days and times.
  - Cut lawns on highest setting and leave lawn clippings on lawn instead of bagging. Use mulch to conserve soil moisture.
- Washing vehicles

- Use of water to wash any motor vehicle, motorbike, boat, trailer or other vehicle is prohibited except on designated watering days between the hours of 6:00 a.m. until 9:00 a.m. and between 8:00 p.m. and 11:00 p.m. Such washing, when allowed, shall be done with a bucket or hand-held hose equipped with a positive shutoff. If possible, use a commercial car wash that recycles water.
- Pools and other water features
  - Use of water to fill or refill drained pools is prohibited. Topping off of existing pools for essential maintenance purposes is permitted only during designated watering days between the hours of 6:00 a.m. until 9:00 a.m., and between 8:00 p.m. and 11:00 p.m. Keep pools covered when not in use.
  - Use of water to fill, refill, or add to any wading pools or Jacuzzi-type pools is prohibited except on designated watering days between the hours of 6:00 a.m. until 9:00 a.m. and between 8:00 p.m. and 11:00 p.m.
  - Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.
- Use of water from hydrants shall be limited to fire fighting, related activities, or other activities necessary to maintain public health, safety, and welfare.
- The following nonessential uses of water are prohibited:
  - use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
  - use of water to wash down buildings or structures for purposes other than immediate fire protection;
  - use of water for dust control;
  - flushing gutters or permitting water to run or accumulate in any gutter or street;
  - failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).
- Utilize supplemental water sources where possible (e.g. purchased water, collected rainwater, etc.). Supplemental water sources must be isolated from the WSC system per TCEQ regulations.
- Utilize water reuse where possible.

### **Alarm Water Shortage Conditions Response**

Goal: Achieve a 20 percent reduction in total water use.

#### SREWSC Management Measures:

Flushing of water mains shall be minimized. Customers with consumption in excess of 15,000 gallons per month may be subject to installation of flow restrictors.

Water Use Restrictions:

### Indoor Conservation Measures

- Check for toilet and faucet leaks and repair any found leaks immediately.
- Use water displacement device in toilet tank or replace older model toilets with HET models when possible.
- Install aerators on faucets. Don't leave faucets running when not in use.
- While waiting for hot water to reach faucet, catch cold water in a container to be reused.
- Never use the toilet to dispose of trash.
- Only run dishwasher with full load.
- Store drinking water in a container in the refrigerator.
- Reduce use of garbage disposal.
- Wash only full loads of laundry.
- Turn off master water shutoff when out of town or on vacation.
- Draw less water for bath or reduce shower time.
- Do not over water houseplants.

### Outdoor Conservation Measures

- Irrigation and Lawn Care
  - ***Irrigation of landscaped areas shall be limited to designated watering days between the hours of 6:00 a.m. until 9:00 a.m. and between 8:00 p.m. and 11:00 p.m. and shall be by means of hand-held hoses equipped with positive shutoff, hand-held buckets, drip irrigation, and soakers hoses only. The use of hose-end sprinklers or permanently installed automatic sprinkler systems is prohibited at all times.***
  - Use of soaker hoses for foundation protection shall be limited to designated water days and times.
  - Cut lawns on highest setting and leave lawn clippings on lawn instead of bagging. Use mulch to conserve soil moisture.
- Washing vehicles
  - Use of water to wash any motor vehicle, motorbike, boat, trailer or other vehicle is prohibited except on designated watering days between the hours of 6:00 a.m. until 9:00 a.m. and between 8:00 p.m. and 11:00 p.m. Such washing, when allowed, shall be done with a bucket or hand-held hose equipped with a positive shutoff. If possible, use a commercial car wash that recycles water.
- Pools and other water features
  - Use of water to fill or refill drained pools is prohibited. Topping off of existing pools for essential maintenance purposes is permitted only during designated watering days between the hours of 6:00 a.m. until 9:00 a.m., and between 8:00 p.m. and 11:00 p.m. Keep pools covered when not in use.
  - Use of water to fill, refill, or add to any wading pools or Jacuzzi-type pools is prohibited except on designated watering days between the hours of 6:00 a.m. until 9:00 a.m. and between 8:00 p.m. and 11:00 p.m.
  - Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.

- Use of water from hydrants shall be limited to fire fighting, related activities, or other activities necessary to maintain public health, safety, and welfare.
- The following nonessential uses of water are prohibited:
  - use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
  - use of water to wash down buildings or structures for purposes other than immediate fire protection;
  - use of water for dust control;
  - flushing gutters or permitting water to run or accumulate in any gutter or street;
  - failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).
- Utilize supplemental water sources where possible (e.g. purchased water, collected rainwater, etc.). Supplemental water sources must be isolated from the WSC system per TCEQ regulations.
- Utilize water reuse where possible.

### **Critical Water Shortage Conditions Response**

Goal: Achieve a 30 percent reduction in total water use.

#### SREWSC Management Measures:

Flushing of water mains shall be suspended. Customers with consumption in excess of 10,000 gallons per month may be subject to installation of flow restrictors.

Water Use Restrictions:

#### Indoor Conservation Measures

- Check for toilet and faucet leaks and repair any found leaks immediately.
- Use water displacement device in toilet tank or replace older model toilets with HET models when possible.
- Install aerators on faucets. Don't leave faucets running when not in use.
- While waiting for hot water to reach faucet, catch cold water in a container to be reused.
- Never use the toilet to dispose of trash.
- Only run dishwasher with full load.
- Store drinking water in a container in the refrigerator.
- Reduce use of garbage disposal.
- Wash only full loads of laundry.
- Turn off master water shutoff when out of town or on vacation.
- Draw less water for bath or reduce shower time.
- Do not over water houseplants.

Outdoor Conservation Measures

- Irrigation and Lawn Care
  - *Irrigation of landscaped areas shall be limited to designated watering days between the hours of 6:00 a.m. until 9:00 a.m. and between 8:00 p.m. and 11:00 p.m. and shall be by means of hand-held hoses equipped with positive shutoff, hand-held buckets, drip irrigation, and soakers hoses only. The use of hose-end sprinklers or permanently installed automatic sprinkler systems is prohibited at all times.*
  - Use of soaker hoses for foundation protection shall be limited to designated water days and times.
  - Cut lawns on highest setting and leave lawn clippings on lawn instead of bagging. Use mulch to conserve soil moisture.
- Washing vehicles
  - *Use of water to wash any motor vehicle, motorbike, boat, trailer, or other vehicle not in the immediate interest of public health, safety, and welfare is prohibited.*
- Pools and other water features
  - *Use of water to fill, refill, or add to any swimming pools, wading pools, or Jacuzzi-type pools is prohibited.*
  - Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.
- Use of water from hydrants shall be limited to fire fighting, related activities, or other activities necessary to maintain public health, safety, and welfare.
- The following nonessential uses of water are prohibited:
  - use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
  - use of water to wash down buildings or structures for purposes other than immediate fire protection;
  - use of water for dust control;
  - flushing gutters or permitting water to run or accumulate in any gutter or street;
  - failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).
- Utilize supplemental water sources where possible (e.g. purchased water, collected rainwater, etc.). Supplemental water sources must be isolated from the WSC system per TCEQ regulations.
- Utilize water reuse where possible.
- *No application for new, additional, expanded, or increased-in-size water service connections meters, service lines, pipeline extensions, mains, or water service facilities of any kind shall be approved, and time limits for approval of such applications are hereby suspended for such time as this drought response stage or a higher-numbered stage shall be in effect.*

**Emergency Water Shortage Conditions Response**

Goal: Achieve a 40 percent reduction in total water use. Reduce daily water usage to the absolute minimum required to for essential purposes.

SREWSC Management Measures:

Acquisition of alternative water supplies may be implemented.

Water Use Restrictions:

Indoor Conservation Measures

- Check for toilet and faucet leaks and repair any found leaks immediately.
- Use water displacement device in toilet tank or replace older model toilets with HET models when possible.
- Install aerators on faucets. Don't leave faucets running when not in use.
- While waiting for hot water to reach faucet, catch cold water in a container to be reused.
- Never use the toilet to dispose of trash.
- Only run dishwasher with full load.
- Store drinking water in a container in the refrigerator.
- Reduce use of garbage disposal.
- Wash only full loads of laundry.
- Turn off master water shutoff when out of town or on vacation.
- Draw less water for bath or reduce shower time.
- Do not over water houseplants.

Outdoor Conservation Measures

- Irrigation and Lawn Care
  - ***Irrigation of landscaped areas is absolutely prohibited.***
  - Cut lawns on highest setting and leave lawn clippings on lawn instead of bagging. Use mulch to conserve soil moisture.
- Washing vehicles
  - ***Use of water to wash any motor vehicle, motorbike, boat, trailer, or other vehicle is absolutely prohibited.***
- Pools and other water features
  - Use of water to fill, refill, or add to any swimming pools, wading pools, or a Jacuzzi-type pool is prohibited.
  - Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.
- Use of water from hydrants shall be limited to fire fighting, related activities, or other activities necessary to maintain public health, safety, and welfare.
- The following nonessential uses of water are prohibited:
  - use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
  - use of water to wash down buildings or structures for purposes other than immediate fire protection;



- use of water for dust control;
- flushing gutters or permitting water to run or accumulate in any gutter or street;
- failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).
- Utilize supplemental water sources where possible (e.g. purchased water, collected rainwater, etc.). Supplemental water sources must be isolated from the WSC system per TCEQ regulations.
- Utilize water reuse where possible.

No application for new, additional, expanded, or increased-in-size water service connections meters, service lines, pipeline extensions, mains, or water service facilities of any kind shall be approved, and time limits for approval of such applications are hereby suspended for such time as this drought response stage or a higher-numbered stage shall be in effect.

#### Section 4.10: Enforcement

No person shall knowingly or intentionally allow the use of water from the SREWSC for any purpose in a manner contrary to any provision of this Plan, or in an amount in excess of that permitted by the drought response stage in effect at the time pursuant to action taken by the SREWSC Board of Directors, in accordance with provisions of this Plan.

#### Section 4.11: Variances

The SREWSC Board of Directors, may, in writing, grant temporary variance for existing water uses otherwise prohibited under this Plan if it is determined that failure to grant such variance would cause an emergency condition adversely affecting the health, sanitation, or fire protection for the public or the person requesting such variance and if one or more of the following conditions are met:

1. Compliance with this Plan cannot be technically accomplished during the duration of the water supply shortage or other condition for which the Plan is in effect.
2. Alternative methods can be implemented which will achieve the same level of reduction in water use.

Persons requesting an exemption from the provisions of this Ordinance shall file a petition for variance with the SREWSC within 5 days after the Plan or a particular drought response stage has been invoked. All petitions for variances shall be reviewed by the SREWSC Board of Directors, and shall include the following:

1. Name and address of the petitioner(s).
2. Purpose of water use.
3. Specific provision(s) of the Plan from which the petitioner is requesting relief.
4. Detailed statement as to how the specific provision of the Plan adversely affects the petitioner or what damage or harm will occur to the petitioner or others if petitioner complies with this Ordinance.
5. Description of the relief requested.
6. Period of time for which the variance is sought

7. Alternative water use restrictions or other measures the petitioner is taking or proposes to take to meet the intent of this Plan and the compliance date.
8. Other pertinent information.

Variations granted by the SREWSC shall be subject to the following conditions, unless waived or modified by the SREWSC Board of Directors:

1. Variations granted shall include a timetable for compliance.
2. Variations granted shall expire when the Plan is no longer in effect, unless the petitioner has failed to meet specified requirements.

No variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

Appendix A - Customer Service Agreement

**SKYLINE RANCH ESTATES WATER SUPPLY CORPORATION**

**P.O. Box 2287**

**Wimberley, Texas 78676-7187**

**CUSTOMER SERVICE AGREEMENT**

- I. **PURPOSE.** The Skyline Ranch Estates Water Supply Corporation (SREWSC) is responsible for protecting our drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions, which are in place to provide this protection. SREWSC enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the SREWSC will begin permanent water service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
  
- II. **RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations.
  - A. No direct connection or cross-connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate back flow prevention device which meets all applicable codes.
    - i. All privately collected water must be isolated from the community water system. This requires a testable double backflow preventer, which meets all applicable codes, on the customer side of each water meter where water from various sources is collected. Additionally, this one-way valve must be tested annually by our water management service. Residents should notify SREWSC if they collect rainwater or have a private well if that water runs through the same pipes that connect to the subdivision water. (Separate systems for garden water are exempt.) The cost for installation, initial testing, and maintenance of the valve will be borne by the resident. Annual testing cost is to be borne by SREWSC. Residents shall pay the monthly base rate to SREWSC even if SREWSC water is not used.
  
  - B. No connection that allows water to be returned to the public drinking water supply is permitted.
  
  - C. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.
  
  - D. No solder or flux, which contains more than 0.2% lead, can be used for the installation or repair of plumbing at any connection that provides water for human use.

III. SERVICE AGREEMENT. The following are the terms of the service agreement between the SREWSC and:

Name (**print**) \_\_\_\_\_ (the Customer)

Address \_\_\_\_\_ Lot No. \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Email \_\_\_\_\_

Phone Number \_\_\_\_\_

- A. The SREWSC will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the Water System.
  - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. An inspection shall be conducted by the SREWSC or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspection will be conducted during the SREWSC's normal business hours.
  - C. The SREWSC will notify the Customer in writing of any cross-connection or other potential contamination hazard, which has been identified during the initial inspection or a periodic re-inspection.
  - D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
  - E. The Customer shall pay SREWSC for its actual cost to properly install, initially test, and maintain any backflow prevention device required by the SREWSC to meet all applicable codes. Cost of annual re-testing will be borne by the SREWSC.
  - F. The Customer shall be responsible for all applicable fees as listed in the SREWSC water tariff. The customer shall be responsible for paying the monthly base rate even if no SREWSC water is used. A zero-water usage discount of \$20 will be applied for any month that no water is used.
  - G. If the Customer wishes to voluntarily disconnect from the SREWSC system, they must do so in writing to the SREWSC. A new customer service agreement and all applicable reconnection fees will be required if the Customer desires to reconnect to the SREWSC system.
- IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System will, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement will be billed to the Customer.

---

Customer's signature

Date

Appendix B - Customer Service Inspection Certificate

**CUSTOMER SERVICE INSPECTION CERTIFICATE**

FOR RESIDENTIAL CONSTRUCTION LOCATED IN SKYLINE RANCH ESTATES  
SUBDIVISION, WIMBERLEY, TEXAS, AND SERVED BY THE SKYLINE RANCH  
ESTATES WATER SUPPLY CORPORATION PWS 1050078

Street Name \_\_\_\_\_ Lot Number \_\_\_\_\_

Owner's Name \_\_\_\_\_ New Residence \_\_\_\_\_ Addition \_\_\_\_\_

I, \_\_\_\_\_, upon inspection of the private water distribution facilities connected to the Skyline Ranch Estates Water Supply Corporation public water supply, do hereby certify that, to the best of my knowledge:

(1) No direct connection exists between the public drinking water supply and a potential source of contamination. Potential sources of contamination are isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with all applicable codes.

(2) No cross-connection exists between the public drinking water supply and a private water system. Where an actual gap is not maintained between the public water supply and a private water supply, an approved reduced pressure-zone backflow prevention assembly meeting all applicable codes is properly installed and a service agreement exists for annual inspection and testing by a certified backflow prevention assembly tester.

(3) No connection exists which would allow the return of water used for condensing or cooling back to the public water supply.

(4) No pipe or fitting containing more than 8.0% lead was used.

(5) No solder or flux containing more than 0.2% lead was used. (6) Only the following piping materials were used in this installation:

Copper ( )          PVC ( )          Galvanized steel ( )

I recognize that this document will become a permanent record of the Skyline Ranch Estates Water Supply Corporation and that I am legally responsible for the validity of this information I have provided.

Signature of Inspector \_\_\_\_\_ Title \_\_\_\_\_

Registration Number \_\_\_\_\_ Type of Registration \_\_\_\_\_ Date \_\_\_\_\_

Document History / Summary of changes

This table lists the document history and a summary of changes.  
 changes from the previous version adopted on April 1, 2014.

Date	By	Section (s)	Description
4/16/2014	RAM	1.01	Revised rate table based on new expenses for Well #2 Project Loan and increasing operating cost. Rearranged summary table and added units (\$) to improve readability.
4/16/2014	RAM	1.02	Revised New User Connection Fee to \$660 to reflect last Special Assessment charged to all members.
1/10/2015	RAM / GN	2.09 ; 4.03	Corrected website name with 'wsc' for Water Supply Corporation
1/10/2015	RAM	4.09	Removed references to Stage 0-5 such as "...All requirements of Stages 2, 3, and 4 shall remain in effect during Stage 5." Expanded each response within each stage to be explicit (no backward reference).
1/10/2015	RAM	1.01 ; 4.08	Aligned Drought Stage Terminology with Hays Trinity Groundwater Conservation District (HTGCD). Set triggers for drought stages to reflect declarations by HTGCD.
1/10/2015	RAM	4.07 ; 4.09	Continued alignment of HTGCD terms; replaced 'Stage 0' with 'Baseline'; 'Stage 1' with 'Baseline - Dry Season'; 'Stage 2' with Voluntary Conservation; 'Stage 3' with 'Alarm'; 'Stage 4' with Critical; 'Stage 5' with Emergency. Aligned consumption reduction goals with HGCD goals.
1/10/2015	RAM	1.01	Rearranged summary table and added units (\$) to improve readability.
1/10/2015	RAM	2.04	Removed text "The corporation may consider allowing an apartment building or mobile home/RV park to apply for a "Master Metered Account" and have a single meter, larger than 5/8" x 3/4". Property Owner restrictions prevent commercial use of properties.
1/10/2015	RAM	4.08	Added callout to provide explanation of mapping HTGCD code to previous SREWSC codes.
1/22/2015	MF	1.0	Adjusted rate schedule table to remove overlap in gallon values between usage charges; example 0-2000, 2001-5000 versus 2000-5000; eliminates potential rate confusion if exactly 2000 gallons are use.
1/22/2015	MF	1.0	Corrected summary table inconsistency in zero-water-use discount; it remains at \$20/month.
1/22/2015	MF	2.01	Added acronym commonly used for Customer Service Agreement (CSA).
1/22/2015	MF	2.11	Added sentence "A Customer Service Inspection form...." to clarify work process.
1/22/2015	MF	2.14	Added text " <i>If the member wants to maintain access to WSC water, ...</i> " to clarify option for users opting for private water collection system.

1/22/2015	MF	3.01	Corrected term 'pipes' in phrase "...If there are no distribution pipes or facilities..."
1/22/2015	MF	Appendix	Inserted a copy of the Customer Service Agreement (CSA) as an Appendix item.
1/19/2015	GN	2.05	Substituted 'payment for bills' in place of 'bills' in the phrase "A late penalty shall be charged on <u>bills</u> received after the due date."
1/19/2015	GN	2.05	Substituted 'on the business day of' in place of 'on the day of' in the phrase "Corporation personnel must be available to collect payments and to reconnect service <u>on the day of...</u> "
1/19/2015	GN	4.09	Corrected confusing terminology 'and/or' in Drought Response Table; simplified with 'and'.
3/18/2014	RAM	4.08	To clarify delay in drought stage billing, added text "Also note that in any change of Drought Stage status, improving or worsening, there is an inherent delay before tariff rates for the new stage will be reflected in billing; this delay is contingent on the business process of implementing the new rate as well as the timing, within the monthly billing cycle, that the new Drought Stage is announced."
12/1/2015	RAM	1.02	The HTGCD Board of Directors voted 5-0 in favor to increase New Well fees and New Water Service Connection fees to \$800 starting December 1, 2015. Prior to this increase, the fee was \$660.
12/1/2015	RAM	CSA/CSI	Inserted and/or replaced 'approved' with "meets all applicable codes" to clarify requirement for backflow prevention devices.
5/9/2016	MF	CSA Section F	Corrected \$10 discount for 'no water use' to \$20 to matching Tariff declaration Section 1 Rate Schedule Summary Table.